

RETURNS POLICY

Your #12in12 technical t-shirt will most likely be personalised (unless you chose for it to be plain), we therefore cannot accept any returns due to an error when you placed your order. We will however honour your statutory rights as a consumer against faulty or substandard goods. Please contact us immediately if anything we have sent to you is defective in anyway.

HOW TO RETURN OR EXCHANGE

Please ensure you contact us first at sales@12in12.uk and let us know what is wrong. We will then arrange the next steps depending on your wish. If you do not contact us before returning the item, you run the risk of not receiving your refund or exchange. We do not take responsibility for any lost packages you have sent to us.